

Return / Claim for sensors

Please fill this form and send it to:

Xylem Analytics Germany Sales GmbH & Co.KG

SI Analytics

Gebäude G12, Tor Rheinallee 145

55120 Mainz

Deutschland, Germany

E-Mail: Service-Sensors.si-analytics@xylem.com

In case of **return** the filled form must be **included to your return shipment!**

Company (Name, address, zip code, city, country)

Contact person (Contact details, name, phone, mail)

Product details

Sensor type no.

Serial no.

OC- / invoice no.

Has this instrument been claimed before?

☐

Yes

☐

No

Fault description:

Please try to calibrate with new buffer solutions. Please state what kind of buffers were used (their pH level), what mV values were measured and if you calibrated by use of CT/CD or ASY-mode. Check electrode visually! If connectors, glass membrane and junction are dirty, they should be cleaned before calibrating.

Was the sensor in contact with substances that are classified as hazardous to health?

☐

Yes

☐

No

If so, which



In case of contact with a.m. fluids/materials, please clean or decontaminate the sensor before your return shipment!

☐

We hereby declare that the returned product poses no danger to humans or the environment.

Date

Name

Sign

Return / Claim for instruments

Please fill this form and send it to:

Xylem Analytics Germany Sales GmbH & Co.KG

SI Analytics

Gebäude G12, Tor Rheinallee 145

55120 Mainz

Deutschland, Germany

E-Mail: Service-Instruments.si-analytics@xylem.com

In case of return the filled form must be included to your return shipment!

Company (Name, address, zip code, city, country)

Contact person (Contact details, name, phone, mail)

Product details

Instrument / type no.

Serial no.

OC- / Invoice no.

Has this instrument been claimed before?

☐

Yes

☐

No

Type of return / complaint:

☐

Repair

☐

Maintenance
(Without Certificate)

☐

Certification
(With Certificate)

☐

Recalibration
(only Viscosim.)

☐

Intensive cleaning
(only Viscosim.)

Fault description:

Was the instrument in contact with substances that are classified as hazardous to health?

☐

Yes

☐

No

If so, which

☐

Caustic

☐

Harmful to environment

☐

Toxic

☐

Dangerous to health

☐

Radioactive

☐

Explosive

☐

CMR-substances

☐

Non-hazard goods



In case of contact with a.m. fluids/materials, please clean or decontaminate the instrument before your return shipment!

☐

We hereby declare that the returned product poses no danger to humans or the environment.

Date

Name

Sign

Xylem Analytics Germany Sales GmbH & Co. KG
Am Achalaich 11
82362 Weilheim, Germany
Amtsgericht München HRA 105345
USt-IdNr. / VAT No.: DE815629128
Steuernummer: 168/183/00305

Bank: Deutsche Bank AG
BLZ: 700 700 10
Kto.-Nr.: 992420000
IBAN: DE11700700100992420000
BIC: DEUTDEMMXXX

Persönlich haftende Gesellschafterin: Xylem Analytics Germany GmbH
Sitz: Weilheim i.OB,
Registergericht: Amtsgericht München, HRB 145685
Geschäftsführer/Managing Director:
Jörg Burbach
USt-IdNr. / VAT No.: DE275429984